

**Peoples' Assessment of the Implementation of
Transparency, Grievance Redress and Accountability
Measures of the National Food Security Act in Delhi**



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1. Introduction

In 2013, the Parliament passed the National Food Security Act (NFSA). Under the Act, up to 50% of the urban population and up to 75% rural population are entitled to subsidized grains under the Targeted Public Distribution System (PDS). Families under the Antodaya category are entitled to receiving 35 kgs per family per month while those identified as 'Priority Household' are entitled to receive 5 kgs of subsidized foodgrains per person per month. Under the Act, rice and wheat are to be provided at Rs. 3 and Rs. 2 per kg respectively.

PDS, under NFSA, is jointly implemented by the Central and State governments. The Central government is responsible for procuring grain and allocating it to states, while the state government is responsible for identifying beneficiaries, issuing Food Security cards (Ration cards), implementing the transparency, grievance redress and accountability provisions of the Act, taking delivery of food grains from Central depots and organising intra-state distribution.

As per section 24(5)(c) of the NFSA, state governments are mandated to establish institutionalised licensing arrangements for fair price shops in accordance with the relevant provisions of the Public Distribution System (Control) Order, made under the Essential Commodities Act, 1955, for implementing the PDS.

Delhi was one of the first states to implement the National Food Security Act in August 2013. The Department of Food & Supplies, Government of NCT Delhi is responsible for implementing the NFSA in Delhi. As per information available on the government website, more than 19 lakh ration cards have been issued and more than 72 lakh people are provided grains under the PDS through a network of 2257 Fair Price Shops (FPS or ration shops).

This report assesses the implementation of the transparency, accountability and grievance redress measures of the NFSA in Delhi.

Highlights

- » 1945206 Families Provided Food Security
- » 7267360 Members Provided Food Security
- » **2257 FPS** to distribute Food Grains.
- » **9 District** Offices
- » **70 Circle** Offices to manage ration cards
- » **8 PDS** Godowns

Source: <http://nfs.delhi.gov.in/>

2. Rationale

Despite the passage of more than three years since the enactment of the NFSA in Delhi, implementation of the law has been extremely poor. Complaints about non-delivery of ration due to shops not operating during the stipulated working hours, shops keepers refusing to provide ration citing lack of supply of foodgrains by the government, overcharging for foodgrains, providing less than the stipulated quantity of food grains, poor quality of grains, shops not displaying requisite information etc. are wide-spread across low income and marginalised communities in Delhi.

Therefore, an objective and evidence based assessment of the implementation of the NFSA in Delhi with respect to provisions related to transparency at the ration shop level, grievance redress and accountability was undertaken by the Delhi Rozi Roti Adhikar Abhiyan and Satark Nagrik Sangathan.

This report specifically assesses the-

- Compliance with provisions related to transparency at the ration shop
- Implementation of grievance redress measures of the NFSA in Delhi
- Implementation of accountability measures of the NFSA in Delhi

3. Statutory framework for transparency, grievance redress and accountability within the NFSA and other laws

3.1 Statutory provisions for disclosure of relevant information at ration shops

In order to ensure transparency in the functioning of the PDS, the NFSA has several statutory provisions related to disclosure of information, including:

“12. (1) The Central and State Governments shall endeavour to progressively undertake necessary reforms in the Targeted Public Distribution System in consonance with the role envisaged for them in this Act.

(2) The reforms shall, inter alia, include—

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(d) full transparency of records;”

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“27. All Targeted Public Distribution System related records shall be placed in the public domain and kept open for inspection to the public, in such manner as may be prescribed by the State Government.”

In addition, the Targeted Public Distribution System (Control) Order, 2015 specifically in point 10 provides that:

“10(4) The licence issued by the State Government to the fair price shop owner shall lay down the duties and responsibilities of the fair price shop owner, which shall include, inter alia,-

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(ii) display of information on a notice board at a prominent place in the shop on daily basis regarding (a) entitlement of foodgrains, (b) scale of issue, (c) retail issue prices, (d) timings of opening and closing of the fair price shop including lunch break, if any, (e) stock of foodgrains received during the month, (t) opening and closing stock of foodgrains, (g) the mechanism including authority for redressal of grievances with respect to quality and quantity of foodgrains under the Targeted Public Distribution System and (h) toll-free helpline number;

(iii) maintenance of the records of ration card holders, e.g. stock register, issue or sale register shall be in the form prescribed by the State Government including in the electronic format in a progressive manner;

(iv) display of samples of foodgrains being supplied through the fair price shop;

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(vii) opening and closing of the fair price shop as per the prescribed timings displayed on the notice board.”

Further, under the RTI Act 2005, as per Section 4 certain categories of information are required to be proactively disclosed in the local language and in a manner and medium most accessible to people. The Central Information Commission in its decision CIC/SG/C/2009/001619; 001621; 001622/6047 inter-alia ordered:

“the Commission directs that the following information will be displayed at the Fair Price Shops under the Department:

i) Entitlement of essential commodities for all types of ration cards, ii) Scale of issue of each essential commodity for all types of ration cards, iii) Retail prices of each essential commodity for all types of ration cards, iv) Working hours of fair price shops., v) Stock of essential items received during the month, vi) Opening and closing stock of essential commodities, vii) Name, designation and contact numbers of officials for redressal of grievances with respect to quality and quantity of essential commodities., viii) Daily updation of stock position information, ix) Information about inspection of records by any citizen on every Saturday except for second Saturday as per the PDS Control Order dated 15/06/2006, x) Display of samples of food grains being supplied through fair price shops.”

Order dated 15/6/2006 of the Office of the Commissioner, Food Supplies and Consumer Affairs, Govt. of NCT of Delhi (F.3(10)/2005/F&S/P&C/2368-2467) directs that every Saturday, except for the second Saturday, a public audit should be held at the Circle offices wherein ration cardholders can inspect the records related to PDS of their ration shop. The guidelines annexed to this order in point 8 state-

“8. The programme of Public Audit should be clearly displayed on the Notice Boards preferably in Hindi, of the PDS outlets as well as circle offices”.

3.2 Statutory provisions related to grievance redress

The NFSA and the accompanying rules/orders of the Delhi government have several statutory provisions related to grievance redress. The NFSA provides that:

“14. Every State Government shall put in place an internal grievance redressal mechanism which may include call centres, help lines, designation of nodal officers, or such other mechanism ...

15. (1) The State Government shall appoint or designate, for each district, an officer to be the District Grievance Redressal Officer for expeditious and effective redressal of grievances of the aggrieved persons in matters relating to distribution of entitled foodgrains or meals under Chapter II, and to enforce the entitlements under this Act.

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(5) The officer referred to in sub-section (1) shall hear complaints regarding nondistribution of entitled foodgrains or meals, and matters relating thereto, and take necessary action for their redressal in such manner and within such time as may be prescribed by the State Government.

(6) Any complainant or the officer or authority against whom any order has been passed by officer referred to in sub-section (1), who is not satisfied with the redressal of grievance may file an appeal against such order before the State Commission.”

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“16. (1) Every State Government shall, by notification, constitute a State Food Commission for the purpose of monitoring and review of implementation of this Act.”

3.3 Statutory provisions related to accountability

As per Section 28 of the NFSA, periodic social audits are to be undertaken on the functioning of fair price shops:

“28. (1) Every local authority, or any other authority or body, as may be authorised by the State Government, shall conduct or cause to be conducted, periodic social audits on the functioning of fair price shops, Targeted Public Distribution System and other welfare schemes, and cause to publicise its findings and take necessary action, in such manner as may be prescribed by the State Government.”

4. Methodology

4.1 Transparency at ration shops

In order to assess compliance with provisions related to transparency at the ration shops, a physical audit of 221 shops (approximately 10% of the total ration shops in Delhi) in 14 circles located in 8 districts was carried out. The audit was carried out using a checklist (format attached in annexure 1) prepared on the basis of the statutory requirement for disclosure of information at each ration shop. The audits were carried out on a working day after ascertaining that the particular day was not the weekly day off for the circle and during working hours of ration shops. Each group of volunteers which audited the shops also took photographs of each of the shops.

For shops which were found open at the time of the audit and those that were opened by shopkeepers upon learning that an information audit was being undertaken, the complete checklist could be administered and the existence of boards displaying the requisite information was visually verified. However, for shops that were found to be closed during working hours, the entire checklist could not be administered as the volunteers could not verify if any boards were displayed within the premises of the ration shops. For the shops that were closed it was checked whether boards were displayed outside the ration shop stating- the name and license number of the ration shop, the timings of the ration shop, the authority for grievance redress and the toll free helpline/complaint number. This information should be provided outside the shop in any case so as to enable people to locate the shop, determine whether the shop was legitimately or illegitimately closed and also file a complaint if the shop was found to be shut during working hours.

4.2 Implementation of grievance redress measures

Applications were filed under the RTI Act to access orders and guidelines of the Delhi government made under the NFSA to ascertain which authorities had been designated as District Grievance Redressal Officers and the State Food Commission. A sample of the offices of the District Grievance Redressal Officers (DGROs) were physically audited to verify whether any information about the designation of DGROs and the rights of ration cardholders viz grievance redress under the NFSA was publically displayed. Telephonically, it was verified whether the authority designated as the State Food Commission (SFC) was operational and was receiving complaints and appeals under the NFSA.

In order to assess the implementation of grievance redress measures, the 1200 complaints filed by people from across Delhi as part of the grievance camps organised by the Delhi Rozi Roti Adhikar Abhiyan and the Delhi Grievance Redress Campaign were tracked to verify whether these were redressed as per the procedure laid down in the NFSA and the orders of the Delhi government, within the stipulated time-frame.

4.3 Implementation of accountability measures

In order to assess the implementation of accountability measures of the NFSA in Delhi, information was sought under the RTI Act regarding the operationalisation of the provisions related to social audits of ration shops (as per section 28 of the NFSA) by the Delhi government.

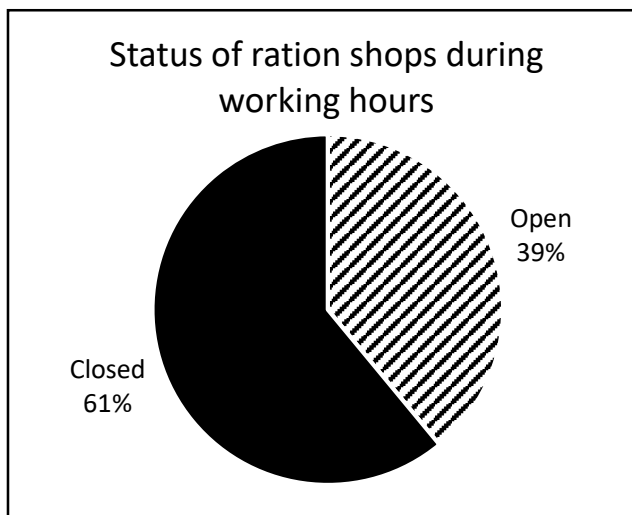
5. Major Findings & Discussion

5.1 Shops illegally closed during working hours

To carry out the audit, volunteers visited 221 shops in 14 circles located in 8 districts of Delhi. Upon reaching the shops it was found that more than **60% of the ration shops were closed** on a working day and during working hours, **which is illegal and grounds for revocation of the license of the FPS** since operating the ration shop as per the prescribed timings is part of the conditions of granting licenses to ration shops. Shop-wise list of findings enclosed as annexure 2.

Shops being shut during working hours leads to ration cardholders not being able to access their legal entitlements of food grains. Beneficiaries, who mostly work in the unorganized sector, have to give up their daily wages and visit the ration shop. If the shop is shut, they are often unable to make repeated visits to the shop and therefore lose their legal share of ration supplies.

Since the government has an elaborate bureaucratic machinery to implement and monitor the PDS in Delhi in the form of inspectors and food and supply officers in every circle, Assistant Commissioners, Joint Commissioners, Special Commissioners and the Secretary-cum-Commissioner, the large scale violation by the shops keepers in terms of not even opening the shop during working hours raises serious questions about the accountability of the bureaucratic structure and vigilance machinery put in place by the state government. Such large scale violations are not likely to be possible without the collusion of the state machinery. This issue is discussed in greater detail in the section related to accountability provisions.



5.2 Transparency of Ration shops

a) Information about the name of ration shop, license number and timings

The basic pre-requisite to being able to access ration entitlements is the ability to know the details of the shop in terms of its name, license number and timing. Of the 221 shops which were audited, only 89% displayed the name of the shop while 95% displayed the license number of the shop.

In some places, there was no information at all to indicate that the specific premises was indeed a ration shop. In circle 22, at shop number 482, M/S Chunni Lal Vimal Kumar located at 1517 - Sarai Khalil Sadar Bazar, 160017, there was no board indicating its name or license number. A similar situation was found in in circle 26, license no. 1132, M/S Manohar Lal, B-138 Madipur, J J Colony, 110063 where the name of the shop was not displayed.



No information displayed outside shop number 482



No information displayed outside shop number 1132

In order to file complaints, the orders of the Delhi government require that the name and license number of the shop be mentioned in the complaint. Therefore, in the absence of this basic information, it is impossible to even be able to file complaints against the shop.

In terms of displaying the timings of opening and closing the shop, only 52% of the shops displayed the requisite information. Information about the opening and closing timings of the shop would enable people to determine whether the shop was legitimately or illegitimately closed and initiate appropriate action if the shop was found to be shut during working hours. Of among 117 shops which were found to be closed, only 32% displayed their opening and closing timings.

Information about the ration shop in terms of its name, license number and timings should be displayed in a manner that even if the shop is closed, the information is visible. This information should be on a board above the shop or adjacent to the shop to ensure that it is visible whether the shop is open or closed. Shop-wise list of findings enclosed as annexure 2.

b) Information about grievance redressal authority and toll-free helpline/complaint number

Information about authority for redressal of grievances and toll-free helpline/complaint number is critical to enable people to point out problems in accessing their rations and seek time-bound and appropriate redress. **None of the shops** audited gave the correct information about the details of the grievance redressal (GR) mechanism in terms of ADMs being designated as DGROs under the NFSA in Delhi. None of the shops provided details of the time-frame and procedure laid down by the Delhi government related to the functioning of the DGROs.

Of the 19% shops where some information about the GR authority was available, this was either outdated, or related to the vigilance committee or gave details of the FSO and AC. Given that it has been more than 3 years since the NFSA was implemented in Delhi, there is no reason why the provisions of GR as per the law are not displayed at each ration shop.

In terms of the toll-free helpline/complaint number only 24% of the 221 ration shops audited displayed the requisite information. Of the shops which were open, 50% displayed the details of the toll-free helpline/complaint number while of those which were closed only 1% displayed the requisite information. Since the ration shop not opening as per the stipulated time-frame is one of the leading reasons for non-delivery of ration, details of the GR authority and the toll free complaint/helpline number must be displayed in a manner that it is visible at all times including when the shop is closed.

Instead of empowering people to take action in cases where they are denied their ration entitlements, in circle 32, shop no. 7903, M/S Raghuvanshi Store located at 23 - C Sevak Park T Block, 160017, a notice put up by the shopkeeper stating: *“Do not ask questions about ration, read the notice boards where everything is written”*. The irony of the statement was that none of the relevant boards including the shop name, number, timings, GR authority and complaint number were displayed and the only other board at the shop stated that the ration for the month of March had arrived and that people should take their ration by March 12th. There was no indication of what would happen if people didn't take their ration by the 12th. Such a notice is completely illegal and without any authority as the ration shopkeeper is required to operate the shop as per the timings prescribed and cannot deny ration to people simply because they did not purchase it by some arbitrary cut off set by the shop keeper. Shop-wise list of findings enclosed as annexure 2.



Board outside shop number 7903

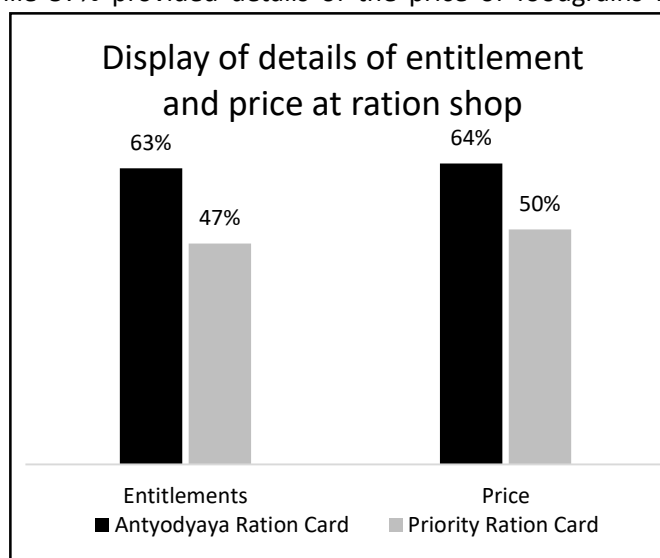
c) Information about quantity and price of foodgrains under NFSA

Most often shopkeepers indulge in corruption by charging more than the stipulated price for foodgrains or supplying less quantity than what is prescribed for each category of ration card. In

recognition of this, the order of the Delhi government related to public audits clarifies that it is an offence to overcharge or provide less quantity of ration which will lead to immediate suspension and show cause notice for cancellation of PDS Outlets and also lodging of FIR. Therefore, prominent display of information regarding the quantity and price of foodgrains is critical to create awareness among people about their rights.

This could be verified in only the 104 shops which were open or were initially found to be closed but were subsequently opened during the visit, only 55% shops displayed details regarding quantity of entitlements for different ration cards while 57% provided details of the price of foodgrains for different categories of ration cards i.e. Antyodaya and Priority.

In fact, in many shops it was found that the information on the scale of entitlement and price was outdated and related to categories of ration cards which have been discontinued since the implementation of the NFSA. Given that the NFSA has been operational in Delhi for more than 3 years, providing outdated details spreads misinformation and creates opportunities for corruption and wrong-doing. Shop-wise list of findings enclosed as annexure 2.



d) Information about monthly and daily stock position of foodgrains at the ration shop

Often ration is denied to ration cardholders on the pretext that the government has not supplied the requisite stock of foodgrains to the shop. In some cases, this has been revealed to be untrue by accessing information through the RTI Act which showed that every month stock was indeed reaching the shop.

The PDS Control Order and the order of the Central Information Commission make it mandatory to display details of how much stock was received during the month and the daily stock position of each commodity. During the audit, the availability of this information could be verified in only the 104 shops which were open or were initially found to be closed but were subsequently opened during the visit. In these 104 shops, it was found that only 6% displayed details of the stock received during the month while only 16% displayed the daily opening and closing of stock of each foodgrain.

An example of a board giving misleading and outdated information was found at shop no. 7199 in Patparganj circle, M/S Durga Store located at D - 2 Acharya Niketan, 160017 while a blank board without any details of the price and entitlements was found at shop no. 5633 in M/S Kartar Singh in Trilokpuri. Shop-wise list of findings enclosed as annexure 2.



Information displayed at shop number 7199

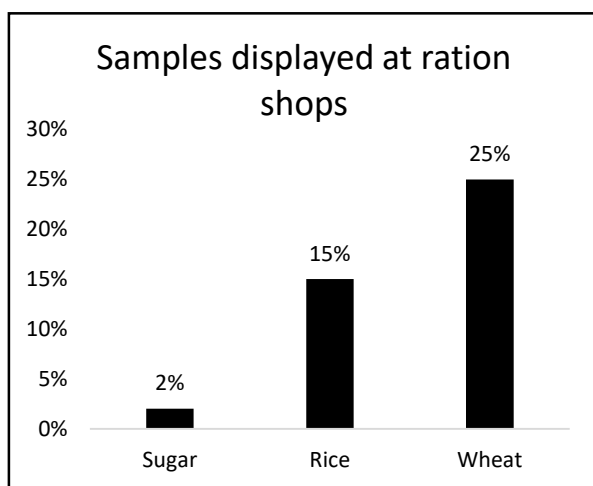


Information displayed at shop number 5633

e) Display of sample of foodgrains

Diversion of the foodgrains meant for PDS and their replacement with inferior quality of rations is a major problem in the PDS. The order of the Delhi government on Public Audits under the heading "Offences" states that supply of poor quality of foodgrains can lead to immediate suspension and show cause notice for cancellation of PDS outlets.

Therefore, as per various statutory provisions, samples of the foodgrains being sold through the ration shops are required to be displayed at the shop. This would enable ration cardholders to verify the



quality of rations supplied to them against the sample available at the shop and report cases of replacement/diversion of grains meant for PDS.

Of the 104 shops which were open during the audits, only 2% displayed the sample of sugar, 15% displayed the sample of rice and 25% displayed the sample of wheat being supplied under the PDS. In many places, upon querying the ration shopkeeper about the sample, the shopkeeper retrieved the sample from a cupboard or table drawer which besides being illegal defeats the purpose of the samples. Shop-wise list of findings enclosed as annexure 2.

f) Information about schedule of public audit and the RTI Act

In order to make people aware and empower them to hold the system to account, it is essential that information about the rights of the cardholders to participate in the public audit and their right to access information about the shop under the RTI Act be prominently displayed at the ration shop. Of the 104 shops which were open and where this audit was carried out, in only 16% details and the

schedule of the public audit were mentioned while in only 19% of the shops information about the RTI Act, including details of the Public Information Officer (PIO), were mentioned. Shop-wise list of findings enclosed as annexure 2.

5.3 Implementation of Grievance Redress measures

The NFSA provides for District Grievance Redressal Officers (DGROs) and the State Food Commission (SFC) to receive and redress complaints related to distribution of rations. State governments have been empowered to designate appropriate authorities or appoint DGROs and the SFC. While the website <http://nfs.delhi.gov.in/> of the Delhi government provides information on distribution of foodgrains under the NFSA, it does not provide any information about the operation and functioning of accountability and grievance redress mechanisms such as details of vigilance committees, details of District Grievance Redress Officers and State Food Commission, details of complaints received and disposed etc. Therefore, information about which authorities have been designated in Delhi to act as DGROs and SFC was accessed under the RTI Act.

Information obtained under the RTI Act showed that as per the notifications issued by the Delhi government, Additional District Magistrates (ADMs) have been designated as the District Grievance Redress Officer and are required to redress all complaints within 30 days (notification dated August 23, 2013 in the Delhi gazette F. No. 3(40)/2013/F&S/P&C/1246-1259 and order of the Govt. of NCT of Delhi- F3(40)/2013/F&S/P&C/Vol-III/96-105 dated 30.1.14). The ADMs are required to hold a hearing and give a speaking order.

An appeal against the order of the DGRO can be preferred to the Public Grievance Commission which has been designated as the State Food Commission for Delhi vide gazette notification (notification dated August 23, 2013 in the Delhi gazette F. No. 3(40)/2013/F&S/P&C/1234-1245).

a) No boards outside the offices of the DGROs

Though the government issued a notification designating ADMs as DGROs under the NFSA more than 3 years ago, visits to a sample of the ADM offices revealed no information has been put up to indicate that ADMs have been designated as DGROs under the NFSA.

There is no publicity given to the fact that ADMs have been designated as DGRO's under the NFSA. As discussed in the section on transparency at ration shops, none of the 221 shops audited displayed information regarding the designation of ADMs as DGROs and their contact details. There are no boards at the circle offices of the food department or at the ration shops indicating that complaints related to NFSA can be filed with the ADM. At the offices of ADMs in addition to there being no indication of the fact that the ADM is the DGRO, there is no explanation of the process of filing a complaint.

Members of the Delhi Rozi Roti Adhikaar Abhiyaan have filed complaints with ADM North-West, North, South-West and South and none of the ADMs were even aware that they were the designated DGROs under the NFSA and turned away people who had come with their complaints. It is only when the order referred above, which was accessed under the RTI Act, was shown to them that they even realised that they are DGROs under the law. Further, as there was no information available in the public domain about the areas under the jurisdiction of the designated DGROs, more than 50 people from resettlement colony in Bawana were shunted between ADM north-west and north as each said that Bawana was not under their jurisdiction.

b) Non-functioning of State Food Commission

In 2013, the Delhi government designated the Public Grievance Commission (PGC) as the SFC. Despite the passage of 3 years since the NFSA was implemented in Delhi, information that the PGC has been designated as the SFC is not displayed on the website of the PGC or the premises of the PGC office.

In fact, in March 2017, we were telephonically informed by the PGC that it is not functioning as the State Food Commission and was not receiving appeals under the NFSA. Despite the government being aware of the situation, it appears that the government has not taken any remedial action to address the issue either by constituting a new SFC or designating some other authority as SFC or ensuring that the PGC complies with the Delhi government's notification. The lack of a functional SFC means that ration cardholders who are unable to get their complaints redressed have no forum to appeal. Also the critical functions of monitoring and review of the implementation of the NFSA entrusted to the SFC under the law are not being performed.

c) Experience of redressal of complaints filed under the NFSA

At grievance redress camps organized across Delhi by the Delhi Rozi Roti Adhikar Abhiyan and the Delhi Grievance Redress Campaign, more than 1200 complaints related to problems in accessing foodgrains under the NFSA were filed with the ADMs who have been designated as DGROs.

The order of the Delhi government stipulates that the ADMs must provide a unique identity number for each complaint. However, most of the ADMs did not provide unique identity numbers for complaints. Further, not a single complaint was redressed by way of a written order within the stipulated time-frame as prescribed by the Delhi government - a violation of the law, as the notification issued under the Act requires the DGRO to hold a hearing and pass a speaking order within 30 days of receiving a complaint.

The NFSA provides for an internal mechanism for grievance redress to be set up by the state government, in addition to appointing DGROs and setting up a SFC. For the grievance redress mechanism to function properly, the two systems must be linked properly and if complaints filed to the department do not get redressed effectively they must be escalated to the DGRO and SFC. However, a problem that has clearly emerged is that the internal mechanisms for grievance redress set up by the food department of the Delhi government (toll-free helpline/complaint number and direct complaints to FSOs and ACs) are not linked in any way to the DGRO and the SFC provided for in the NFSA. Complaints filed to the toll-free number are not forwarded or brought to the notice of the DGRO, even when they are not redressed. Similarly, there is no system to ensure that complaints filed before FSOs and ACs are brought before the ADMs who are the designated DGROs.

The grievance redress mechanism for the NFSA in Delhi **was found to be completely ineffective and needing urgent restructuring** to ensure time-bound and effective redress of peoples' grievances. In fact, the procedure prescribed by the Delhi government itself needs to be re-examined, as in addition to not providing an effective link between the internal GR mechanism and the DGRO and SFC, it is faulty as the DGRO has been given complete discretion in deciding whether or not to enquire into a complaint in point 3 of the order which states,

"3. On receipt of complaint, and if satisfied that the matter needs to be enquired into, the District Grievance Redressal Officer (DGRO) may summon the complainant, owner of FPS and concerned FSI/FSO/Zonal Assistant Commissioner, F&S and may hear the parties for arriving at a decision as to whether there is any dereliction on the part of owner of FPS/Licensee concerned"

This implies that the ADM can use his/her own discretion to reject any complaint that is received by them. Further the order does not mention that if the DGROs decide to close the complaint, they must inform the complainant or give the complainant an opportunity to be heard.

5.4 Implementation of accountability measures of the NFSA

As per Section 28 of the NFSA, the State government has to mandatorily organize social audits on the functioning of fair price shops. In order to assess the implementation of this provision, information was sought under the RTI Act on the orders/guidelines issued by the Delhi government related to conduct of social audit and details of the numbers of social audits conducted by the government and copies of all the audit reports.

The reply by the Delhi government indicated that **despite the passage of three years since the roll out of the NFSA in Delhi, the government had not issued any orders/circulars/guidelines to operationalise the provision of social audits in Delhi.** RTI application and reply at annexure 3.

The lack of operationalization of this mandatory clause means that the government has not put in place a mechanism which would enable it to get information on the ground realities of the functioning of ration shops and take action on the spot. Our own audit found that a large percentage of the shops were violating the NFSA and its provisions. Experience in states like AP and Telangana where institutionalised social audits have been set up suggests that the audits can be extremely useful to catch violations and take action on the spot. Specifically, our own audit found the following violations of the law and its provisions-

a) Ration shops illegally selling *Atta*

In the audit, it was found that several shops were illegally selling *atta*. In Delhi, licensed ration shops are not legally allowed to stock or sell *atta*. Despite this, in some of the shops audited which were open, it was found that the shops were illegally selling *atta*. For instance in circle 20, shop number 6262 M/S Pramod Kumar Sharma located at 2972 Masjid Khajur, Kinari Bazar, 160017, it was found that the shop was selling *atta*. This was also found at shop number 7140 and 8535.

In fact, at shop number 7892, M/S Rajasthan Store located at S 119 Param Puri T Block Shukr Bazar, 160017, it was found that the shop while being closed during working hours and missing critical information, had a huge advertisement for *atta* on its shutter!



Atta being sold at shop number 6262



Atta being advertised at shop number 7892

b) Discrepancies regarding location of ration shop

During the audit, at some places, it was found that at the address given on the website, there was no ration shop even though the online information system of the Delhi government showed that the shop had been allocated stock of grain for the month of March 2017. For instance for shop no. 5437 M/S Jagadish Kumar Gupta, whose address on the Delhi government website is given as D - 1930 / 19 Gobindapuri X Kalka G,160017, when the volunteers visited this address, no ration shop could be found at the location. Instead it appears that a dance studio was functioning from the given address. This is despite the fact that as of March 2017, as per the website, 72.60 quintals of foodgrains have been delivered to the said address.

Details of Allocation and Delivery of Ration to Various Fair Price Shops (FPS)																	
Introduction of the Report : You can find out the details of wheat, rice and sugar allocated and delivered to various Fair Price Shops.																	
FPS Licence No.		5437		FPS Name				Circle		---Select---		March		2017		Search	
SNo	State	District	Circle	FPS Details		Allocated Quantity in Q'ts						Total Quantity in Q'ts					
				Shop No.	Name and Address	Wheat		Rice		Sugar		Q'ts					
						Allocated	Delivered	Allocated	Delivered	Allocated	Delivered	Allocated	Delivered				
1	DELHI	SOUTH	51 - KALKAJI	5437	M/S JAGADISH KUMAR GUPTA D - 1930 / 19 GOBINDAPURI X KALKA G,160017	47.25	47.25	14.85	14.85	10.50	10.50	72.60	72.60				

c) Poor quality of grains

During the audit, at several places, local people and ration cardholders reported that extremely poor quality of grains was being supplied under the PDS. This problem was found at shop no. 8455 and 8515.

d) Shops which open for only 1-2 days in a month

During the audit, at several places, local people and ration cardholders reported that the shop opens for only 1 or 2 days in a month and whoever is unable to purchase their ration in that timeframe is then denied their legal entitlement of foodgrains. This was reported by people regarding shop no. 8555, 4812, 8758, 8849, 4919, 4430, 8374, 8627, 5121, 5033 among others.

e) Overcharging by ration shop

During the audit in Kalkaji, at M/S Bansal Store located at 1446 / 13 Gobind Puri Kalka G,160017, shop no. 7518, ration cardholders complained about overcharging by the ration shop.

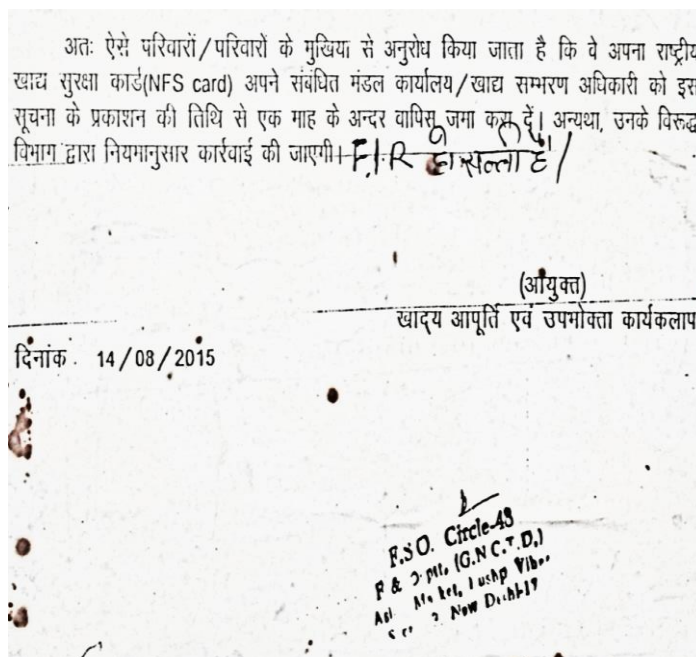
f) Shops putting illegal conditionalities

At several places, during the audit, it was found that shopkeepers had imposed arbitrary and illegal conditions which restricted access to the legal entitlement of foodgrains. Instances of these were found at shop number 8721 M/S Anand Store 2482 / 2 Basti Punjabi Sabji Mandi, 160017 wherein the shopkeeper had put up a board declaring that ration will only be supplied to the woman in the family, and that every month 10 ration cards will be verified by the department. Since the board does not indicate that it is based on an order/direction of the department and does not identify the authority which authorised this, it is clearly illegal and arbitrary. The board also surprisingly mentions that in order to receive ration, people should get their "ATM/NFS" ration card. Similarly at shop no. 8411 in Mehrauli, M/S Parmarth Store located at D - 17 Masud Pur,160017, it was found that on a

printed notice urging people to declare if they did not meet with the eligibility criteria defined by the Delhi government, a sentence threatening people that an FIR will be filed against them had been added by hand. It appears that the handwritten portion was added illegitimately since in similar notices in other shops, this particular sentence was not mentioned.



Board outside shop number 8721



Notice outside shop number 8411

g) Selling ration without getting beneficiaries to sign the sale register

At shop number 3996, M/S Subhash Chander Suresh Chander, B - 1170 Block-B, 110083 in Mangolpuri circle 12, volunteers found that during their visit, the shop was selling ration without getting beneficiaries to sign the sale register. Further, ration cardholders complained that they have to visit the shop three times every month as the shopkeeper provides wheat, rice and sugar on three separate days. Further, instead of providing the requisite 6 kgs of sugar, the shop only supplies 5 kgs.

h) Large scale violations in terms of shops being closed

As discussed in section 5.1, more than **60% of the ration shops were found to be illegally closed** on a working day and during working hours. Given that the violations are so wide-spread, it is difficult to imagine that this would be happening without the knowledge and connivance of the state machinery. In fact, in Mangolpuri, it was found that shop number 5049 M/S Som Nath Gupta O - 96 Block-O, 110083, which is located in the vicinity the circle office of the Food Department, was closed during working hours and also displayed misleading information about the categories of ration cards and price of foodgrains.



Shop number 5049

NOTICE BOARD				
M/S SHOBHNATH GUPTA				
F.P.S. 5049 / 12				
Q-96, MANGOL PURI, DELHI - 110083				
CARD	TOTAL	WHEAT	RICE	SUGAR
A.P.L		2.00	3.00	
B.P.L		2.00	3.00	13.50
AAY		2.00	3.00	13.50
NNAPURNA		FREE	FREE	FREE
TIME - 9AM TO 1PM TO 3PM TO 7PM				
DATE - MONDAY CLOSED C.OFF 27023273				
C-24				

Shop number 5049

i) Problems with shops with Aadhaar enabled Point of Sale (POS) devices

Two years ago the Delhi government initiated a pilot in 42 ration shops of delivering rations through Aadhaar enabled POS (Point of Sale) device. As per data available in the public domain, today, only 22 shops are still part of the pilot. Despite evidence of POS device not functioning, problems of network coverage, problems with biometric failures, the government is understood to be pushing a proposal to make POS mandatory for all shops. The government has also not made the report of the POS pilot public.

The POS devices are being touted as a solution for all the problems affecting the distribution of foodgrains under the PDS in Delhi and as an anti-corruption measure. The fact that these claims are far from the truth was borne out by an audit of some of the shops where the POS was being piloted. It was found that these shops were indulging in the same sorts of malpractice and violations as other shops. For instance, at shop no. 8535 in Chandni Chowk, though the shop was Aadhaar enabled, it was found that the shop was openly indulging in the illegal offence of stocking and selling atta through his shop. In circle 40 in shop number 2502, M/S Narang Store, 60 Laxmi Bai Nagar, 160017, other than the name and number of the ration shop, no other information was on display at the shop. Therefore, the claims of the government that putting POS machines in the ration shops will resolve issues of corruption and violation is clearly not true and is not borne out by evidence.



Requisite information not displayed at POS enabled Shop number 2502



Atta being sold at POS enabled shop number 8535

6. Demands and recommendations

- a) All the ration shops mentioned in the report which are in violation of the NFSA, PDS Control Order, other relevant laws, rules and regulations must be acted against as per the prevailing laws after due process of inquiry. For offences such as not being open during working hours, not displaying requisite information etc., showcause notices for suspension and cancellation of licenses should be issued and for illegal practices such as selling *atta*, overcharging, replacing PDS grains with lower quality grains etc., the department must proceed with registration of FIR.
- b) As discussed in the report, we believe that such large scale violations are only possible with the collusion and connivance of the officials of the Department of Food and the monitoring machinery put in place by the government. Inquiries and departmental action must be immediately initiated against all the officials responsible for monitoring the ration shops, which were found to be in violation of the NFSA and various other laws and rules, for dereliction of duty. Wherever through inquiries, proof of corruption is found, appropriate legal action against the concerned officials must be taken.
- c) The Minister of Food of the Govt. of NCT of Delhi must publically respond to the various violations highlighted in this report and also make public the details of the action the department takes on the findings of the report including the time-frame within which such action will be taken.
- d) With immediate effect, the provisions related to conduct of periodic social audit of functioning of ration shops as per section 28 of the NFSA must be operationalised. The relevant rules and guidelines for the same should be drafted through public consultation.
- e) The State Food Commission must be immediately operationalised. Given the problems related to designation of PGC as the State Food Commission, we demand that a dedicated and adequately empowered SFC, as per the provisions of the NFSA, be constituted in a time-bound manner. The relevant rules and guidelines for the same should be drafted through public consultation.
- f) The grievance redress system set up by the Delhi government for the NFSA has been found to be completely ineffective and must be immediately overhauled. Given that the right to food is a

basic fundamental right flowing from Article 21 of the Constitution, and given the large scale violations highlighted in this report, atleast to begin with, instead of designating other officials as DGROs, dedicated officials should be appointed in each district to function as DGROs. The relevant rules and guidelines for the same should be drafted through public consultation.

- g) The department must ensure that all internal GR mechanisms such as toll free complaint numbers, complaints to ACs/FSOs are linked to the mechanism (of DGROs and SFC) provided for in the NFSA. The structure should be such that all complaints received by the department or on the helpline should be forwarded to the DGRO within one working day.
- h) The department must ensure that all ration shops are open during working hours and display all the requisite information and function as per the provisions of the NFSA and the relevant rules and orders.
- i) Before proceeding with any proposal to extend Aadhaar enabled delivery through POS in all shops in Delhi, the report of the pilot in Delhi must be made public. The government must make public the problems faced in the pilot due to which around 50% of the shops dropped out of the pilot. Given the problems related to delivery through POS, we oppose any move of the government to universalise Aadhaar enabled delivery of ration through POS devices in Delhi. In any case, given the ongoing litigation on the issue of Aadhaar and the orders of the SC that Aadhaar cannot be made mandatory for accessing any public service, any such move would also be violative of the SC's orders.
- j) The government must constitute a high powered committee with the Chief Minister as the Chair and with participation of civil society for on-going monitoring of the functioning of NFSA in Delhi.
- k) The large scale violations of the provisions of the NFSA are evidence of the failure of the vigilance committees to function effectively to curb corruption and malpractices in the PDS. As per the provisions of the NFSA and the PDS Control Order, all the relevant information about the functioning of the PDS including details of functioning of vigilance committees, minutes of meetings of vigilance committees, details of functioning of grievance redress mechanism etc. must be proactively disclosed through the website and through non-web based platforms.

7. ANNEXURES

7.1 Annexure 1: Checklist used for auditing shops

Inspection of Fair Price Shops

Name of FPS- _____ FPS No.- _____

Address of FPS- _____

Was the shop open? _____ Yes/No _____

	Is the following information prominently displayed at the premises?	Yes	No	Comments
1	Shop name			
2	License number			
4	Entitlement of essential commodities (rice, wheat, sugar) for the different types of ration cards			
	A AAY Cards			
	B Priority Cards			
5	Retail issue price of each commodity for the different types of ration cards			
	A AAY Cards			
	B Priority Cards			
6	Timings of opening and closing of the FPS			
7	Stock of each essential commodity received during the month			
8	Daily opening and closing stock of each essential commodity			
9	The authority for redressal of grievances/lodging complaints			
10	Toll Free Helpline number			
10	Display of samples of foodgrains being supplied through the fair price shop			
	A Rice			
	B Wheat			
	C Sugar			
12	Basic information about the RTI Act and the name and contact details of the Public Information Officer			
13	The schedule of public audit			

Additional points-

A. Check the quality of foodgrains being sold and take photographs

B. Check if the shop is providing Atta or Wheat

Remarks: _____

Inspected by (Name and phone number) _____

Date of Visit- _____ Day of Visit- _____ Time of Visit- _____

Note- Take photographs of the shop capturing how the above-mentioned information is displayed. The photographs should be named only by the FPS no. eg if there are 3 photographs of FPS 2232 then these should be called 2232 (1), 2232 (2), 2232 (3). Please name the files the same day that you take the photos as later it is very difficult to recall and name them.

7.2 Annexure 2: Shop-wise list of findings

Circle 3															
FPS No.	7438	9239	3194	4505	727	721	2	1	4760	7031	9238	8721	7455	8374	742
FPS name	M/S SHARMA STORE	AVON STORE	M/S MAHINDER KUMAR JAGADISH KUMAR	M/S LADHA RAM TIRATH RAM	M/S MANGAL SEN KAPUR	M/S FAKIR CHANDER	M/S MANOHAR LAL	M/S HARBANS LAL SOHAN LAL	M/S RAM LUBHAYA	M/S GUPTA STORE	USHA BABBAR	M/S ANAND STORE	M/S SHYAM STEAR	M/S SHER SINGH	M/S KISHNA LAL AND SONS
Shop open/ closed	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Closed	Closed	Closed
Whether following was displayed:-															
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	0	0	1	1	1	1	1	1	1	1	0	0	0	0	0
Entitlement (Priority)	0	0		1	1	1	1	1	1	1	0	0	0	0	0
Price (AAY)	0	0	1	1	1	1	1	1	1	1	0	0	0	0	0
Price (Priority)	0	0	1	1	1	1	1	1	1	1	0	0	0	0	0
Timings	1	0	1	1	1	1	1	1	1	1	0	1	0	1	0
Monthly Stock position	0	0	0	0	1	1	0	0	0	0	0	1	0	0	0
Daily stock position	0	0	0	1	1	1	1	1	1	0	0	1	0	0	0
GR authority	1	0	0	1	1	1	1	1	1	1	0	1	0	0	0
Toll free number	1	0	1	0	1	1	1	1	0	0	0	0	0	1	0
Sample of Rice	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	1	1	0	0	1	1	1	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	1	0	1	1	1	0	1	1	1	1	0	0	0	0	0
Public audit	0	0	0	0	1	1	1	1	0	0	0	0	0	0	0
Was atta being sold at FPS?															
Day of audit	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday
Time of audit	11:14	12:26 PM	11:55 AM	12:20 PM	12:45 PM	12:30 PM	10:37 AM	12:03 AM	11:14 AM	10:12 AM	12:45	1:00 AM	11:41 AM	3:08 PM	12:55 PM

Note: "1" represents yes and "0" represents no

Note- "1" represents yes and "0" represents no

Circle 7							
FPS No.	8082	7614	8756	8875	8627	7714	7730
FPS name	M/S LAXMI PROVISION STORE	CHAUHAN STORE	M/S RAJ STORE	M/S SOLANKI STORE	M/S SOLANKI STORE	M/S SHARDA STORE	M/S BHARDWAJ STORE
Shop open/ closed	Open	Open	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-							
Shop name	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1
Entitlement (AAY)	0	1	0	0	0	0	0
Entitlement (Priority)	0	1	0	0	0	0	0
Price (AAY)	0	1	0	0	0	0	0
Price (Priority)	0	1	0	0	0	0	0
Timings	0	1	0	0	0	0	0
Monthly Stock position	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0
GR authority	0	1	0	0	0	0	0
Toll free number	0	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0
Sample of Wheat	0	1	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0
Was attestation being sold at FPS?							
Day of audit	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	5:00 PM		4:00 PM	4:35 PM	3:30 PM	15:30: PM	12:00 PM

Note- "1" represents yes and "0" represents no

Circle 12 (part I)															
FPS No.	3996	6493	6336	7704	7736	5121	7718	4213	5033	3974	5041	5056	9095	6639	5076
FPS name	M/S SUBHASH CHAND SURESH CHAND	M/S JAI PAL SINGH & KRISHAN			M/S MAMTA STORE	M/S PRABHU SINGH AND CO	ARVIND KUMAR	JAGDISH	M/S BALDEV PRASAD HARI RAM	M/S MAINI RAM RAJ KUMAR	M/S DIN DAYAL PURSHOTT AM LAL	M/S MOTI LAL DINESH KUMAR	M/S POONAM STORE	M/S SOLANKI STORE	LACHHI RAM
Shop open/ closed	Open	Open	Closed then opened	Closed then opened	Closed then opened	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-															
Shop name	1	1	1	1	1	0	1	1	1	1	1	1	0	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	1	1	0	1	0	0	0	0	0	0	0	0	1	0
Entitlement (Priority)	1	1	1	0	1	0	0	0	0	0	0	0	0	1	0
Price (AAY)	1	1	1	0	1	0	0	0	1	0	0	0	0	1	0
Price (Priority)	1	1	1	0	1	0	0	0	1	0	0	0	0	1	0
Timings	1	1	1	0	1	0	1	0	0	1	1	1	0	1	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position															
GR authority	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Toll free number	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?															
Day of audit	Wed	Wed	Wed	Tuesday	Thu	Wed	Wed	Tuesday	Wed	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	11:55 AM	12:45 PM	11:49 AM	11:13 AM	12:00 PM	12:13 PM	12:17	3:59 PM	11:33 AM	3:24 PM	3:05 PM	11:55 AM	3:46 PM	12:12 PM	12:24 PM

Note- "1" represents yes and "0" represents no

Note- "1" represents yes and "0" represents no

Circle 12 (part II)										
FPS No.	5049	5037	5127	3706	4011	8336	3484	5213	3442	5090
FPS name	M/S SOM NATH GUPTA	ASHOK KUMAR	M/S BABU LAL MANGAL AND BADARS	M/S RADHESHY AM RAM VILAS	NEERAJ	M/S JAGDAMBA STORE	M/S BHAGWAN SAHAY GUPTA	M/S MANFOOL CHAND AYARAN	M/S PANINA LAL MITTAL	M/S SAT NARAYAN RAM CHANDER
Shop open/ closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-										
Shop name	1	0	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	0	1	0	0	0	0	1	1	1	0
Entitlement (Priority)	0	1	0	0	0	0	1	1	1	0
Price (AAY)	1	1	0	0	0	0	0	1	1	0
Price (Priority)	1	1	0	0	0	0	0	1	1	0
Timings	1	0	0	0	0	1	0	1	1	1
Monthly Stock position	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0
GR authority	0	0	0	0	0	0	0	0	0	0
Toll free number	0	0	0	0	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?										
Day of audit	Tuesday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday
Time of audit	3:38 PM	10:45 AM	10:15 AM	11:37 AM		11:15 AM	11:30 AM	11:25 AM	11:00 AM	3:00 PM

Note- "1" represents yes and "0" represents no

Circle 20												
FPS No.	4959	8570	7046	778	45	4130	8459	7140	7426	8535	6262	8341
FPS name	M/S JOHARI MAL HUKAM CHAND	M/S RAMA STORE	M/S JANTA STORE	M/S GANDHI BROTHERS	M/S MAYA DEVI	M/S SACHDEVA STORE	M/S GANESH STORE	M/S BHATIYA PROVIJAN STORE	M/S GOYAL PROVIJAN STORE	M/S MUSHARAT JAHAAAN	M/S PRAMOD KUMAR SHARMA	M/S ABDUL WAHAB STORE
Shop open/ closed	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	ed then open	Closed
Whether following was displayed:-												
Shop name	1	1	1	1	0	1	1	1	1	1	0	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	0	1	1	1	0	1	1	0	1	1	0	0
Entitlement (Priority)	0	1	1	0	0	1	1	0	1	1	0	0
Price (AAY)	1	1	1	1	0	1	1	0	1	1	0	0
Price (Priority)	0	1	1	0	0	1	1	0	1	1	0	0
Timings	1	1	1	1	0	1	1	0	1	1	0	0
Monthly Stock position	1	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	1	0	1	0	0	0	0	0	0	1	0	0
Toll free number	1	1	1	0	0	1	1	0	1	1	0	0
Sample of Rice	0	0	0	1	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	1	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	1	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?								Atta		Atta	Atta	
Day of audit	Wed	Friday	Friday	Friday	Friday	Friday	Friday	Friday	Friday	Thursday	Friday	Thursday
Time of audit	10:42 AM	12:43 PM	11:30 AM	11:30 AM	3:10 PM	12:00 PM	11:18 AM	3:00 PM	11:00 AM	11:00 AM	3:55 PM	4:00 P M

Note- "1" represents yes and "0" represents no

Circle 22									
FPS No.	5717	8574	531	503	5292	6081	8452	482	486
FPS name	M/S SHIDIPURA CONSUMER COOP. STORE LTD	M/S JUNEJA STORE	M/S RAGHUBIR SINGH JAIN	M/S CHUNNILAL AND SONS	SATISH KUMAR	M/S MUKESH KUMAR LALITA PRASAD	M/S RAMA STORE	M/S CHUNNI LAL VIMAL KUMAR	M/S MOHD.QAZIM
Shop open/ closed	Open	Open	Open	Open	Open	Closed	Closed	Closed	Closed
Whether following was displayed:-									
Shop name	1	0	1	1	1	1	1	0	1
License no.	1	1	1	1	1	1	1	0	1
Entitlement (AAY)	1	0	0	0	1	1	0	0	0
Entitlement (Priority)	0	0	0	0	1	0	0	0	0
Price (AAY)	1	0	0	0	1	1	0	0	0
Price (Priority)	0	0	0	0	1	0	0	0	0
Timings	1	0	1	0	0	1	0	0	1
Monthly Stock position	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0
GR authority	0	0	0	0	0	0	0	0	0
Toll free number	1	0	1	0	0	0	0	0	0
Sample of Rice	1	0	1	1	1	0	0	0	0
Sample of Wheat	0	0	1	1	1	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?	Atta	Atta							
Day of audit	Wednesday	Friday	Wednesday	Thursday	Thursday	Wednesday	Wednesday	Thursday	Thursday
Time of audit	11:48 AM	3:45 PM	11:50 AM			12:39 PM	12:00 PM		11:17 AM

Note- "1" represents yes and "0" represents no

Circle 26 (part I)															
FPS No.	5775	1913	8857	6668	1459	8856	6268	4381	3169	1132	4483	3355	1627	5216	6566
FPS name	M/S BHURI DEVI MADAN LAL	M/S LAXMI NARAYAN AND SONS	M/S DEEPAK KHADYA BHANDAR	M/S GHANSHYAM DASS KHADYA B KUMAR	M/S JAGAN NATH NEM CHAND	M/S MONIKA STORE	M/S KUMAR KHADYA BHANDAR	M/S SITA RAM	M/S LAXMAN PROVISIO NAL STORE	BHUPESH KUAMR	GOVIND RAM	BABU LAL	OM PRAKASH	GIRISH CHAND GUPTA	RAM SEWAK
Shop open/ closed	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open
Whether following was displayed:-															
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	1	1	1	0	1	0	1	0	1	1	1	0	1	1
Entitlement (Priority)	1	1	0	1	0	0	0	0	0	1	1	0	0	0	1
Price (AAY)	1	1	1	1	0	1	0	1	1	1	1	1	0	1	1
Price (Priority)	1	1	0	1	0	0	0	0	0	1	1	0	0	0	1
Timings	0	1	1	1	1	1	1	1	0	0	1	1	0	1	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Daily stock position	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0
GR authority	0	0	1	0	0	1	1	1	0	0	1	1	0	1	0
Toll free number	0	0	1	1	0	1	1	1	0	1	1	1	0	1	0
Sample of Rice	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0
Was atta being sold at FPS?				Atta											
Day of audit	Monday	Monday	Monday	Monday	Monday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	11:35 AM	11:57 AM	11:25 AM	3:00 PM	11:16 AM	10:58 AM	11:37 AM	11:28 AM	12:50 PM	10:45 AM	11:30 AM	12:30 AM	12:00 PM	12:47	12:20 PM

Note- "1" represents yes and "0" represents no

Circle 26 (part II)																
FPS No.	3211	5495	4651	7916	1911	3833	7883	1925	8683	4806	5639	7355	8298	6992	5588	6717
FPS name	TARA SINGH	TULSI RAM	M/S SHAMBHU DAYAL	M/S DULARI DEVI BABU LAL	M/S NEW RAJOURI JANTA CONSUMER CO-OP	M/S RAM BAKSH AGGARWAL	M/S SOLANKI STORE	M/S RAGHUVAR MAN SINGH	M/S PAL KHADYA BHANDAR	M/S HANUMAN PRASAD SHIV DAYAL	M/S MANOJ STORE	MANIK CHAND	BABU LAL	JUGAL KISHORE VIJAY	RADHA	PRABHATI LAL
Shop open/closed	Open	Open	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-																
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1
Entitlement (Priority)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Price (AAY)	0	1	0	0	0	1		0	0	0	0	0	0	0	0	1
Price (Priority)	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Timings	1	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Toll free number	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Sample of Rice	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Was attestation being sold at FPS?																
Day of audit	Tuesday	Tuesday	Monday	Monday	Monday	Monday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	12:30 PM	#####	3:20 PM	12:55 PM	12:36 PM	12:15 PM	3:15 PM	12:23 PM	10:51 PM	11:48 AM	11:04 AM	#####	12:57 PM	11:42 AM	#####	11:10 AM

Note- "1" represents yes and "0" represents no

Circle 32 (part I)													
FPS No.	8274	8821	8555	7154	8649	7335	7881	8584	9119	4904	8289	9051	8822
FPS name	M/S X SARVISMEN	M/S SHAI GENERAL STORE	M/S JANITA STORE	M/S MANISH FARE PRAJ SHOP	358 MOHAN GARDEN	M/S AGGRAWAL BRADARS	SURESH KUMAR	M/S GORAV STORE	RADHA RANI STORE	M/S GANGA DUTT AGGRAWAL AND SONS	M/S DULI CHAND RAJ KUMAR	M/S M GUPTA STORE	M/S NENASI STORE
Shop open/ closed	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open
Whether following was displayed:-													
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	1	0	1	0	0	1	0	1	1	0	0	0
Entitlement (Priority)	1	1	0	1	0	0	0	0	1	1	0	0	0
Price (AAY)	1	1	0	1	0	1	1	0	1	1	0	0	0
Price (Priority)	1	1	0	1	1	1	0	0	1	1	0	0	0
Timings	1	1	0	1	1	1	1	1	1	1	0	1	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0	0	1	0
GR authority	1	1	0	1	0	0	1	0	1	1	0	0	0
Toll free number	1	1	0	1	0	1	1	1	1	1	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	1	1	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	1	1	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0	0	0	0
Was attestation being sold at FPS?													
Day of audit	Monday	Monday	Tue	Monday	Tue	Tue	Tue	Tue	Monday	Monday	Monday	Monday	Monday
Time of audit	10:30 AM	11:20 AM	11:30 AM	10:45 AM	3:30 PM	11:55 AM	3:20 PM		4:50 PM	10:20 AM	11:00 AM	4:00 PM	12:00 PM

Note: "1" represents yes and "0" represents no

Circle 32 (part II)										
FPS No.	9120	8604	8463	7373	8867	7892	7167	7885	7035	8469
FPS name	M/S KESHAV STORE	ME TYAGI STORE	M/S AGRAWAL STORE	M/S ANITA STORE	M/S VASHISTH STORE	M/S RAJASTHAN STORE	M/S SATISH STORE	M/S PRIYA STORE	M/S UMED SINGH	M/S RAGHUVANS HI STORE
Shop open/ closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether followed:-										
Shop name	1	1	1	1	1	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	0	0	0	0	0	0	0	0	0	0
Entitlement (Priority)	0	0	0	0	0	0	0	0	0	0
Price (AAY)	0	0	0	0	0	0	0	0	0	0
Price (Priority)	0	0	0	0	0	0	0	0	0	0
Timings	0	0	0	0	0	0	0	0	1	1
Monthly Stock position	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0
GR authority	0	0	0	0	0	0	0	0	0	0
Toll free number	0	1	0	0	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?										
Day of audit	Monday	Tue	Tue	Tue	Tue	Tue	Tue	Tue	Tue	Tue
Time of audit	4:43 PM	12:55 PM	10:30 AM	11:45 AM	11:05 AM	10:25 AM	3:00 PM	12:00 PM	11:15 AM	11:55 AM
										12:25 PM

Note- "1" represents yes and "0" represents no

Circle 40

FPS No.	4521	5935	6854	7540	2502	5357	7811	8184	2156	3040
FPS name	M/S MANOHAR LAL LAXMI NARAYAN	M/S SHYAM LAL GUPTA	M/S HARABHAGWA N	M/S LAKAVALI PROVIJAN STORE	KRISHAN KUMAR	M/S SHASHI NARAYAN SHAM NARAYAN	M/S GANESH STORE	M/S RAM AVTAR KAILASH CHAND	M/S GIRI RAJ KISHOR AND SONS	M/S AGRAWAL BROTHERS
Shop open/ closed	Open	Open	Open	Open	Open	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-										
Shop name	0	1	1	0	1	1	1	1	1	1
License no.	0	1	1	1	1	1	1	1	1	1
Entitlement (AAV)	0	0	1	0	0	0	0	0	0	0
Entitlement (Priority)	0	0	1	0	0	0	0	0	0	0
Price (AAV)	0	0	1	0	0	0	0	0	0	0
Price (Priority)	0	0	1	0	0	0	0	0	0	0
Timings	0	1	1	0	0	1	0	0	0	1
Monthly Stock position	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	1	0	0	0	0	0	0	0
GR authority	0	1	1	0	0	0	0	0	0	0
Toll free number	0	0	1	0	0	0	0	0	0	0
Sample of Rice	0	1	0	0	0	0	0	0	0	0
Sample of Wheat	0	1	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?										
Day of audit	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday
Time of audit	4:00 PM	11:00 AM	11:45 AM		3:35 PM	10:30 AM				10:20 PM

Note- "1" represents yes and "0" represents no

Circle 45																
FPS No.	8326	5324	7528	4766	4812	4844	7562	7869	8411	8758	4919	5908	6033	7482	8676	8787
FPS name	M/S GUPTA STORE	M/S HARI LAL YADAV	M/S SANJAY STORE	M/S HIRALAL	M/S J.N.U STORE	M/S PAWAR STORE	M/S GOYAL STORE	M/S GUPTA STORE	M/S PARMARTH STORE	M/S CHOUDHAN STORE	M/S MITHURAM	SHAM SUNDER	M/S OM PRAKASH SUNDER	M/S GUPTA AGENCY	M/S RAVI DUTT AND SONS	M/S JAI DURGA PROVISIONAL STORE
Shop open/ closed	Open	Closed then opened	Closed then opened	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-																
Shop name	1	1	1	1	1	1	0	1	0	0	0	1	1	1	1	1
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	1	1	0	0	0	0	1	0	0	0	1	0	0	0	0
Entitlement (Priority)	1	1	0	0	0	0	0	1	0	0	0	1	0	0	0	0
Price (AAY)	1	1	1	0	0	0	0	1	0	0	0	1	0	0	0	0
Price (Priority)	1	1	0	0	0	0	0	1	0	0	0	1	0	0	0	0
Timings	0	1	1	0	0	1	0	1	0	0	0	0	1	0	0	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Toll free number	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Rice	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Was attestation being sold at FPS?																
Day of audit	Thursday	Monday	Monday	Thursday	Monday	Monday	Monday	Monday	Thursday	Monday	Monday	Monday	Monday	Monday	Monday	Monday
Time of audit	15:42 PM	11:45 AM	5:20 PM	4:15 PM	12:10 PM	12:20 PM	11:20	3:00 PM	3:15 PM	5:00 PM	#####	11:40	12:30 PM	2:48 PM	11:30 AM	10:35 AM
Note- "1" represents yes and "0" represents no																

Note- "1" represents yes and "0" represents no

Circle 50						
FPS No.	7833	5844	3798	7537	7832	7788
FPS name	M/S JANTA FAIR PRICE SHOP	M/S VINOD KUMAR	M/S RAM KUMAR RADHA KISHAN	M/S KALKAJI CONSUMER STORE	M/S JOGINDER PAL	M/S MAHA KALI STORE
Shop open/ closed	Open	Closed then opened	Closed	Closed	Closed	Closed
Whether following was displayed:-						
Shop name	1	1	0	1	1	1
License no.	1	1	1	1	1	1
Entitlement (AAY)	1	0	0	1	1	0
Entitlement (Priority)	1	0	0	1	1	0
Price (AAY)	1	0	0	1	1	0
Price (Priority)	1	0	0	1	1	0
Timings	1	1	0	0	0	1
Monthly Stock position	1	0	0	0	0	0
Daily stock position	1	0	0	0	0	0
GR authority	1	0	0	0	0	0
Toll free number	1	0	0	0	0	0
Sample of Rice	1	1	0	0	0	0
Sample of Wheat	1	1	0	0	0	0
Sample of Sugar	1	0	0	0	0	0
Details of RTI Act	0	1	0	1	0	0
Public audit	1	0	0	0	0	0
Was atta being sold at FPS?						
Day of audit	Monday	Monday	Monday	Monday	Monday	Monday
Time of audit	11:30 AM		11:30 AM	11:15	11:10 AM	3:45 PM

Note- "1" represents yes and "0" represents no

Circle 43	
FPS No.	4195
FPS name	M/S JANTA STORE
Shop open/ closed	Closed
Whether following was displayed:-	
Shop name	1
License no.	1
Entitlement (AAY)	0
Entitlement (Priority)	0
Price (AAY)	0
Price (Priority)	0
Timings	1
Monthly Stock position	0
Daily stock position	0
GR authority	0
Toll free number	0
Sample of Rice	0
Sample of Wheat	0
Sample of Sugar	0
Details of RTI Act	0
Public audit	0
Was atta being sold at FPS?	
Day of audit	Monday
Time of audit	4:00 PM

Circle 51															
FPS No.	5886	7476	6675	7517	7518	7519	4430	8849	5794	6674	5688	7488	7525	7787	7516
FPS name	M/S GUPTA STORE	M/S SUNDER STORE	MEA0 JANTA F P S	M/S BHAGVATI STORE	M/S BANSAL STORE	M/S SINGLE STORE	M/S SHIV DHAN MAL AND SONS	M/S BABLOO STORE	M/S BANSAL STORE	M/S KANSAL STORE	SRINIVASAPU RI JANTA KANSUMAR KOAP0 STORE	M/S CHANDER BHAN VINOD KUMAR	M/S SARASWATI STORE	M/S GAURAV STORE	M/S EKTA STORE
Shop open/ closed	Open	Closed then opened	Open	Open	Open	Open	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-															
Shop name	1	1	1	1	0	1	0	0	0	1	1	1	0	1	0
License no.	1	1	1	1	0	1	0	0	0	1	1	1	1	1	1
Entitlement (AAY)	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Entitlement (Priority)	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Price (AAY)	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Price (Priority)	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Timings	1	0	1	1	0	0	0	0	0	0	0	1	0	1	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	1	0	1	1	0	1	0	0	0	0	0	0	0	0	0
Toll free number	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Sample of Rice	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0
Sample of Wheat	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?															
Day of audit	Monday	Monday	Monday	Monday	Monday	Monday	Monday	Monday	Monday	Monday	Thursday	Thursday	Thursday	Monday	Monday
Time of audit	12:30 PM	3:27 PM	12:00 PM	11:45 AM	11:00 AM	3:00 PM	10:52	11:00 AM	11:30 AM	11:15 AM	10:45 AM	11:25 AM	12:05 PM	12:00 PM	11:00 AM

Note- "1" represents yes and "0" represents no

Circle 55 (part I)																	
FPS No.	8817	1118	7001	5314	8853	8455	5820	4240	4050	6028	6130	6479	8515	6979	5633	7050	7235
FPS name	M/S JINDAL STORE	M/S FAJALU DIN STORE	M/S NAGAR PROVIAN STORE	M/S GUPTA STORE	M/S SHEKHAR STORE	M/S GUPTA STORE	M/S KUKRET I STORE	M/S OM PRAKASH ROSHAN LAL	M/S NARAYAN DAS	M/S RAJAKUMARI SAROJ	M/S NARANG STORE	M/S P VIJAY LAXMI STORE	M/S DURGA STORE	M/S SATABH RASHAN SHOP	M/S KARTAR SINGH	M/S SUNITA PROVISIONAL STORE	M/S MOHAR SINGH TEJ
Shop open/ closed	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Open	Closed then opened	Closed	Closed	Closed	Closed
Whether following was displayed:-																	
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	0	1	1	1
Entitlement (AAY)	1	0	1	0	1	1	1	1	1	0	1	0	1	0	0	0	0
Entitlement (Priority)	1	0	1	0	1	0	0	1	1	0	1	0	1	0	0	0	0
Price (AAY)	1	0	1	0	1	1	1	1	1	0	1	0	1	0	0	0	0
Price (Priority)	1	0	1	0	1	0	0	1	1	0	1	0	1	0	0	0	0
Timings	1	0	1	1	1	1	1	1	1	1	1	1	0	0	0	1	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	1	0	1	0	1	0	0	0	0	0	1	0	0	0	0	0	0
Toll free number	1	0	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
Sample of Wheat	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	1	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Public audit	0	0	1	0	1	1	1	0	0	0	1	0	0	0	0	0	0
Was attn being sold at FPS?																	
Day of audit	Thursday	Thursday	Thursday	Thursday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Thursday	Thursday	Thursday	Thursday
Time of audit	12:30: pm	11:00 A.N	12:30	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	12:00 PM	10:31 PM	10:52 A.M
Note- "1" represents yes and "0" represents no																	

Note- "1" represents yes and "0" represents no

Circle 55 (part II)															
FPS No.	5944	5760	1142	8504	5814	6909	6163	5112	7216	5964	4009	6915	4903	5047	5312
FPS name	M/S AGRAWAL STORE	M/S BISHAN DATT SHARMA	M/S JAGADISH PRASAD AGRAWAL	M/S SONU STORE	M/S GAUTAM STORE	M/S DIPAK PROVISI ONAL STORE	M/S RAJSTHANI STORE	M/S MUSHTAK AHMAD	M/S JOSHI STORE	M/S BHASIN STORE	M/S HARACHARAN LAL GYANAC HAND	M/S SATISH PROVISI ONAL STORE	M/S BIHARI LAL GOYAL	M/S AGRAWAL STORE	M/S MAKHAN LAL DHARAM VIR
Shop open/ closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-															
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Entitlement (AAY)	1	0	0	0	1	1	0	1	0	1	0	1	0	0	0
Entitlement (Priority)	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Price (AAY)	1	0	0	0	1	1	0	1	0	1	0	1	0	0	0
Price (Priority)	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0
Timings	0	1	0	1	1	1	1	0	1	0	0	0	1	0	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GR authority	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Toll free number	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Rice	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Public audit	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?															
Day of audit	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Thursday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	12:56 PM	11:00 AM	11:37 AM	#####	10:40 AM	12:05 PM	11:15 AM	11:50:AM	11:50 AM	11:00 AM	11:19 AM	11:30AM	12:30 PM	11:07 AM	12:05 PM
Note- "1" represents yes and "0" represents no															

Note- "1" represents yes and "0" represents no

Circle 57																		
FPS No.	4925	8953	7181	7194	7227	7992	295	6969	7185	7199	7993	7800	5452	5590	6115	5385	298	7997
FPS name	M/S SHYAM LAL SHARMA	M/S A K STORE	M/S SHANKAR PROVISIO N STORE	M/S MAHESH PROVISIO N STORE	M/S MANOJ KUMAR MISRA	M/S MAHESH PROVISIO N STORE	M/S JAGADISH PRASAD GUPTA	M/S KHICCHU MAL NAYAK	M/S LAXMI PROVISIO N STORE	M/S DURGA STORE	M/S GOSWAMI PROVISIO N STORE	M/S RAJASTH AN SDOR	M/S BHAGAVA T SINGH	M/S KUMAR STORE	M/S VIJAY KUMAR GAUTAM	M/S CHHIDA DIMAL GOYAL	M/S SUNAHRA SANSAR CO. STORE	M/S MAHAK STORE
Shop open/ closed	Open	Open	Open	Open	Open	Open	Closed then opened	Closed then opened	Closed then opened	Closed then opened	Closed then opened	Closed then opened	Closed	Closed	Closed	Closed	Closed	Closed
Whether following was displayed:-																		
Shop name	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0
License no.	1	1	1	1	1	1	1	1	1	1	1	1	1	0	1	1	1	0
Entitlement (AAY)	0	1	1	1	0	1	1	0	1	1	0	0	0	1	0	0	0	0
Entitlement (Priority)	0	1	1	1	0	1	0	0	1	0	0	0	0	1	0	0	0	0
Price (AAY)	0	1	1	1	0	1	1	0	1	1	0	0	0	1	0	0	0	0
Price (Priority)	0	1	1	1	0	1	0	0	1	0	0	0	0	1	0	0	0	0
Timings	0	1	1	1	1	1	1	1	1	1	1	0	1	0	0	0	0	0
Monthly Stock position	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Daily stock position	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
GR authority	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Toll free number	0	1	1	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Sample of Rice	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Wheat	0	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Sample of Sugar	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Details of RTI Act	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Public audit	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Was atta being sold at FPS?				Atta														
Day of audit	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday	Tuesday
Time of audit	10:02AM	11:32 AM	10:15 AM	11:45 AM	12:30 PM	10:35 PM	12:30 PM	11:30 AM	11:30 AM	12:00 PM	12:30 PM	11:30 PM	3:39 PM	12:28 PM	12:15 PM	12:00 PM	11:43 AM	#####
Note- "1" represents yes and "0" represents no																		

Note- "1" represents yes and "0" represents no

7.3 Annexure 3: RTI & reply regarding implementation of social audit provisions under NFSA

APPLICATION UNDER RIGHT TO INFORMATION ACT 2005

Public Information Officer,

Department of Food & Civil Supplies, New Delhi

Name of Applicant:

ANJALI BHARDWAJ

Address:

B-76 (Garage), SFS Flats, Sheikh Sarai Phase- 1,

New Delhi - 110017

Ph. 9810273984

Section 28 of the National Food Security Act states-

"28. (1) Every local authority, or any other authority or body, as may be authorised by the State Government, shall conduct or cause to be conducted, periodic social audits on the functioning of fair price shops, Targeted Public Distribution System and other welfare schemes, and cause to publicise its findings and take necessary action, in such manner as may be prescribed by the State Government."

Please provide the following particulars of information regarding implementation of Section 28-

1. Please provide a copy of all orders/circulars/guidelines/rules/ gazette notifications issued by the Delhi government related to conduct of social audit as specified in Section 28 of NFSA 2013.
2. Kindly provide information on the number of social audits undertaken in Delhi as per section 28 of NFSA 2013 since August 2013. Kindly indicate the date of each audit and the list of fair price shops audited.
3. Kindly provide a copy of the findings/reports of all social audits undertaken in Delhi as per section 28 of NFSA 2013 since August 2013.

Signature of Applicant:

Anjali Bhardwaj

Date: 19-4-2016

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
OFFICE OF THE COMM: FOOD SUPPLIES & CONSUMER AFFAIRS
K- BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002
(POLICY BRANCH)

No.F. 3(1)/RTI/ P&C/ F&S/ 2016/ 526

Dated:- 19/5/2016

To

✓ Ms. Anjali Bhardwaj,
B-76 (Garage), SFS Flats,
Sheikh Sarai, Phase-I,
New Delhi-110017.

Sub: Information sought under RTI Act, 2005 by Ms. Anjali Bhardwaj (ID No 5066).

Sir,

With reference to letter number U.O. No RTI/F&S/ID-5066/2016/57 dated 21-04-2016 of APIO (RTI/HQ), Deptt. of Food Supplies and Consumer Affairs, New Delhi on the above cited subject; the information sought by applicant is as under:-

Point No.	Reply
1	No specific order/ circular/ guidelines/ gazette notifications under section 28 of NFS Act, 2013, is issued till date by Policy Branch, Food Supplies & Consumer Affairs Department, Delhi.
2 & 3	Not applicable in view of above.

(Girish Pandey)
PIO/ Asstt. Comm. (Policy)
Telephone No:- 011-23370066
e-mail:- girish.pandey56@gov.in

Copy to:-

- APIO (RTI/HQ), Deptt. of Food Supplies and Consumer Affairs, New Delhi-110002.